

Papeteries des Vosges gains ISO 9001:2015 and 14001:2015 certification, claiming a place amongst the top 4 certified companies in France.

Bolloré Thin Papers, international leader on the premium thin opaque paper market, has worked for many years to establish a sustainable development policy that strives for excellence, quality and best environmental management practices. The company's commitment and sense of corporate responsibility have been officially recognised, and its two production sites – PDL (Papeteries du Léman) and PDV (Papeteries des Vosges) – have obtained ISO 9001 and ISO 14001 certifications by 1995.

PDV acquired ISO 9001 and ISO 14001 certification when the standards were officially published in September, becoming the very first French paper mill to be certified with the 2015 versions of the standards.

'By acquiring the newly revised versions of ISO 9001 and ISO 14001, PDV receives recognition from its clients and partners, the majority of which are pharmaceutical laboratories requiring extremely high quality and quick turnaround times', states Adeline Colin, PDV's Quality and Environmental Management Coordinator. 'These certifications further illustrate Bolloré Thin Papers' dynamic and proactive approach, reinforcing the company's brand image and showcasing its expertise', she added.

ISO 9001:2015 certification – endorsing PDV's new, dynamic approach

In order to meet the requirements and recommendations of ISO 9001:2015, PDV developed action plans with a view to improving organisation within the company and fostering trust from clients and suppliers.

With certain requirements of ISO 9001:2015 already being met under ISO 14001, it was easier to incorporate any new developments into the quality management system. Greater involvement from staff across various different teams also simplified the process.

Adeline Colin explains: *'Elements such as the ideas of context, clients and suppliers, and risk were already part of our quality management system. These elements have been fine-tuned and worked into our system. In terms of change management, our clients in the pharmaceutical industry have particularly high demands with regard to risk assessment and monitoring changes which could affect product quality. We have learned a lot from this experience over the years, and as a result, we have been able to develop a change management process'.*

In this way, the company's ISO 9001:2015 certification seems like recognition for its many years of hard work and commitment.

PDV converting facility



More about ISO 9001:2015

The new edition of ISO 9001 helps companies to improve their quality control in two ways: by helping them manage their internal processes to improve operational performance and by strengthening the trust of their clients and suppliers. Key benefits of the 2015 version include:

- > Clients' and suppliers' needs and expectations are anticipated effectively and in good time by encouraging better risk and opportunity assessment, a practice which is already firmly in place at PDV.
- > Quality control and management practices are coordinated in order to pursue the company strategy.
- > Any changes are analysed in order to evaluate their impact on product quality and management systems.



**More about
ISO 14001:2015**

First revised in 2004, ISO 14001 encourages companies to improve their environmental practices and make them more sustainable. The new 2015 revision of the standard focuses on the whole life cycle of a product or service, and includes purchasing and supplier assessment requirements. End users are no longer solely interested in the production process, but want to be involved in the upstream stage (raw materials, supply chain, etc.) as well as the downstream stage (uses, the future of a product/service). Another improvement in the 2015 version is greater commitment from leadership and further employee involvement.



Bolloré Thin Papers produces its high-quality thin papers in France, at the company sites in Thonon-les-Bains, Papeteries du Léman, Laval-sur-Vologne and Papeteries des Vosges.

**Papeteries des Vosges
Laval-sur-Vologne (88)**

- > Production capacity:
52,500 tonnes per year,
with an average grammage
of 45 g/m²
- > Certified to ISO 9001:2015 and
ISO 14001:2015, HPR (Highly
Protected Risk) certification
- > Workforce: 128 employees

ISO 14001:2015 - Papeteries des Vosges' commitments

Papeteries des Vosges is extremely committed to its sustainable development policy, which aims to reduce the impact the site has on the environment. Each year, an environmental management plan is established for the site and various projects are set up with the aim of reflecting on important environmental issues such as reducing air pollution, water pollution, and the amount of waste generated.

Over the last 12 years, more than 3 million euros have been invested in new, more eco-friendly equipment and practices to reduce the site's water and energy consumption. These have led to a vast improvement in the site's environmental performance:

- > 38% decrease in the amount of water used per tonne of paper manufactured
- > 10% decrease in the amount of energy and steam used per tonne of paper manufactured
- > 30% decrease in the amount of sludge produced per tonne of paper manufactured
- > more than 90% of waste recycled.

The last significant investment to date was the biomass boiler which was brought into operation in June 2014, allowing the site to move further with its sustainable development and energy management efforts. With 6.5 MW of power, the boiler is able to produce up to 10 tonnes of steam per hour and supplies enough steam to meet more than 75% of the site's demands. From June to September 2014, it has enabled the site to save 11,685 tonnes of CO₂ emissions.



PDV biomass boiler

The company attributes its success to several key factors, one of which is strict adherence to good environmental management practices, ensuring efficient operations and continuous development.

AFNOR (the French standardisation authority) issued PDV with the new ISO 14001 and 9001 certificates in September this year, acknowledging the site's commitment to its clients, suppliers and government regulations. These certificates serve as official recognition of the work and commitment of the site's employees, who worked as a team to implement the Environmental and Quality Management Systems.

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